

Patina · Appointments

Appointments

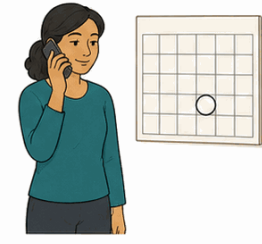
make an appointment · arrive early · check in

Five phrases for every appointment, a clinic schedule to read, and a phone call to practice with a partner. **Millbrook Health Clinic is not a real place:** we invented it for practice. Pick your language at the top for the call in your own words.

★ the phrases and the schedule · ★★ answer out loud, then make the call · ★★★ check yourself

★ Five phrases

Five things you do at an appointment. Tap and listen.

				
make an appointment I make an appointment.	arrive early I arrive early.	check in I check in at the front desk.	fill out a form I fill out a form.	cancel I call and cancel.

★ The clinic schedule

Read the clinic hours. Millbrook is not a real clinic.

Millbrook Health Clinic — Department Hours (555) 010-2200		
DEPARTMENT	DAYS	HOURS
Family Doctor	Monday to Friday	8:00 a.m. – 5:00 p.m.
Dentist	Tuesday & Thursday	9:00 a.m. – 4:00 p.m.
Lab (blood tests)	Monday to Friday	7:00 a.m. – 11:00 a.m.
Pharmacy	Monday to Saturday	8:00 a.m. – 8:00 p.m.
The clinic is closed on Sunday.		

The pharmacy **opens** at 8:00 a.m. It **closes** at 8:00 p.m. 📞

★★ Read the schedule

Answer with at, on or from. Say it, then tap.

What time does the family doctor open?

At 8:00 a.m. 

What days is the lab open?

From Monday to Friday. 

What hours is the dentist here?

From 9:00 a.m. to 4:00 p.m. 

What day is the clinic closed?

On Sunday. 

★★ Make the appointment

Two people. Read the call out loud with a partner.

FRONT DESK Millbrook Health Clinic. Good morning. 

ANA Hello. I want to make an appointment. 

FRONT DESK The dentist is here on Tuesday and Thursday. 

ANA Can I come on Thursday at 3:30? 

FRONT DESK Yes. Please arrive early and check in. 

ANA Thank you. See you on Thursday. 

★★★ Check yourself

Read the hours again and type the answers.

- 1 What time does the pharmacy close?
- 2 What time does the family doctor close?
- 3 Is the lab open on Saturday?
- 4 How many days a week is the pharmacy open?

Patina

Patina English · Class 14 · Sheet

Suggest a correction or improvement